West Bengal Real Estate Regulatory Authority Calcutta Greens Commercial Complex (1st Floor) 1050/2, Survey Park, Kolkata – 700 075.

Complaint No.WBRERA/COM(PHYSICAL)000018

Mrs. Padam Gupta

...... Complainant

Vs Riverbank Developers Pvt. Ltd.

..... Respondent

Sl. Number and date of order	Order and signature of Officer	Note of action taken on order
30.01.2023	Advocate Mr. Snehasis Sen on behalf of the Complainant is present in the online hearing submitting hazira by email. Advocate Mr. Aritra Dev representing the Respondent is present in the online hearing submitting hazira by email.	order
	Heard both the parties in detail. The Complainant submitted that she had booked a flat in the project	
	named 'Highland Greens' of the Respondent Company. However, the flat has not been made ready and no possession has been given to the Complainant as per the general terms and conditions. The Complainant submitted that they are no longer interested in the flat and that they had prayed for refund of the amount paid by them to the respondent along with interest as accrued in accordance with the RERA Act and Rules made thereunder. The Advocate on behalf of the Respondent submitted that, he has not received any copy of the complaint except the Notice for today's Hearing.	
	The Complainant objected that they had not submitted the copy of the complaint petition to the Respondent.	

However, in the interest of the deliberations, the Representative of the Respondent is directed to give his email address to the Representative of the Complainant today itself and Complainant is directed to send a copy of his Notarized Affidavit along with all annexures to the Respondent by today both in hard copy and soft copy.

The Respondent will give his written response to the complaint petition on a Notarized Affidavit and send it to the Complainant as well as to this Authority, both in hard and soft copy, within seven (07) days from the date of receipt of the affidavit of the Complainant.

The next date of hearing is fixed on 15.02.2023.

(SANDIPAN MUKHERJEE)

Chairperson

West Bengal Real Estate Regulatory Authority

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West Bengal Real Estate Regulatory Authority

Member

West Bengal Real Estate Regulatory Authority